• NSE & BSE: CAPITAL MARKET, F&O & CURRENCY SEGMENTS

• MCX ICEX: COMMODITIES

• DEPOSITORY PARTICIPANT: CDSL IPO, MUTUAL FUND & BONDS SEBI REGISTRATION NO.: INZ000179035 (BROKING), IN-DP-CDSL-266-2004 (DEPOSITORY)

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CIN: L67120GJ1992PLC121278

Annexure-B

Investor Complaints Data for the Month ending on February, 2025

| S. | Received from | Carried | Received | Total | Resolved | Pending at the end | | Average |
|-----|---------------|----------|----------|---------|----------|--------------------|----------|------------|
| No. | | forward | during | Pending | | of the month | | Resolution |
| | | from | the | | | | | on time |
| | | previous | month | | | | | (in days) |
| | | month | | | | | | |
| | | | | | | Pending | Pending | |
| | | | | | | for less | for more | |
| | | | | | | than 3 | than 3 | |
| | | | | | | months | months | |
| 1 | 2 | 3 | 4 | 5 | 6 | 7 | | 8 |
| 1 | Directly from | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Investors | | | | | | | |
| 2 | SEBI | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | (SCORES) | | | | | | | |
| 3 | Stock | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Exchanges | | | | | | | |
| 4 | Depositories- | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | CDSL | | | | | | | |
| 5 | Other Sources | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | (if any) | | | | | | | |
| | Grand Total | 0 | 0 | 0 | 0 | 0 | 0 | 0 |

Trend of Monthly disposal of Complaints

| S.No | Month | Carried forward from previous month | Received | | Resolved | | Pending | |
|------|-----------------|---|--|---------------------------|--|---------------------------------|---------|---------------------------------|
| | | | Broking Division (NSE/BS E /MCX) | Depository Division- CDSL | Broking Division (NSE/BSE/ MCX) | Depository Division- CDSL | _ | Depository Division- CDSL |
| 1 | 2 | 3 | 4 | | 5 | | 6 | |
| 1 | April, 2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | May, 2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 3 | June, 2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | July, 2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 5 | August, 2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 6 | September, 2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 7 | October, 2024 | 0 | 0 | 1 | 0 | 1 | 0 | 0 |
| 8 | November, 2024 | 0 | 0 | 1 | 0 | 1 | 0 | 0 |
| 9 | December, 2024 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 10 | January, 2025 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 11 | February, 2025 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 2 | | 2 | | 0 | |

Trend of Annual disposal of Complaints

| S. No. | Year | Carrie d forward from previous year | Received duringthe year | | Resolved during theyear | | Pending at the end of the year | |
|-----------|--------------------|---|-------------------------------|---------------------------------|--|-------------------------------------|--|---------------------------------|
| | | | Division | Depository Division- CDSL | Broking Division (NSE/BS E/MCX) | Depositor y Division- CDSL | Broking Division (NSE/BSE /MCX) | Depository Division- CDSL |
| 1 | 2017-18 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 2 | 2018-19 | 0 | 1 | 0 | 1 | 0 | 0 | 0 |
| 3 | 2019-20 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| 4 | 2020-21 | 0 | 2 | 0 | 2 | 0 | 0 | 0 |
| 5 | 2021-22 | 0 | 0 | 1 | 0 | 1 | 0 | 0 |
| 6 | 2022-23 | 0 | 0 | 1 | 0 | 1 | 0 | 0 |
| 7 | 2023-24 | 0 | 0 | 2 | 0 | 2 | 0 | 0 |
| 8 | 2024-25 | 0 | 0 | 2 | 0 | 2 | 0 | 0 |
| | Grand Total | Nil | 9 | | 9 | | 0 | |