

Annexure-III

Corporate Office	114 New Delhi House, 27 Barakhamba Road, New Delhi -110001 Tel (CP). 011-23353795 / 96 / 97, Tel (Noida). 0120-4823200/333			
Details of Nodal Officer	Mr. Sanjeev Kumar Rawal Tel: 0120-4823302			
Details of KMP and Compliance Officer				
S. No.	Name of the Individual	Designation	Mobile Number	Email Id
1	Mr. Shiv Narayan Daga	Managing Director	9810032303	sndaga@dbonline.in
2	Mr. Sanjeev Rawal	Chief Financial Officer	9811118493	skrawal@dbonline.in
3	Ms. Prachi Sharma	Company Secretary	8130058929	prachi@dbonline.in
4	Mr. Sumit Kumar Nathani	Compliance Officer	8800165800	compliance@dbonline.in

CONTACT US**Escalation Matrix for Investor Grievance
(Stock Broker, Depository Participant, Research Analyst)**

Details of	Contact Person	Address	Contact No.	Email Id	Working hours (Monday to Friday)
Customer Care	Indu Sharma	Wasme House, Plot No. 4, Film City, Sector 16A, Noida, UP- 201301	0120-4823322	indu.sharma@dbonline.in	09:00 a.m. to 6:00 p.m.
Head of Customer Care	Varun Kumar		0120-4823321	varunk@dbonline.in	09:00 a.m. to 6:00 p.m.
Compliance Officer	Sumit Kumar Nathani		0120-4823337	compliance@dbonline.in	09:30 a.m. to 6:30 p.m.
Managing Director	Shiv Narayan Daga		0120-4823301	sndaga@dbonline.in	11:00 a.m. to 05:00 p.m.

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI Scores at <https://scores.sebi.gov.in/> or with SMART ODR Portal at <https://smartodr.in/login> and Exchange at

- <https://www.mcxindia.com/Investor-Services>,
- <https://investorhelpline.nseindia.com/NICEPLUS/>
- <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/ Complaint Ref No. while raising your complaint at SEBI SCORES/ Exchange portal.