

Annexure-III

Corporate Office	114 New Delhi House, 27 Barakhamba Road, New Delhi -110001 Tel (CP). 011-23353795 / 96 / 97, Tel (Noida). 0120-4823200/333			
Details of Nodal Officer	Mr. Sanjeev Kumar Rawal Tel: 0120-4823302			
Details of KMP and Compliance Officer				
S. No.	Name of the Individual	Designation	Mobile Number	Email Id
1	Mr. Shiv Narayan Daga	Managing Director	9810032303	sndaga@dbonline.in
2	Mr. Sanjeev Rawal	Chief Financial Officer	9811118493	skrawal@dbonline.in
3	Ms. Prachi Sharma	Company Secretary	8130058929	prachi@dbonline.in
4	Mr. Sumit Kumar Nathani	Compliance Officer	8800165800	compliance@dbonline.in

CONTACT US
Escalation Matrix for Investor Grievance

Details of	Contact Person	Address	Contact No.	Email Id	Working hours (Monday to Friday)
Customer Care	Sakshi Devi	Wasme House, Plot No. 4, Film City, Sector 16A, Noida, UP- 201301	0120-4823322	sakshi@dbonline.in	09:00 a.m to 6:00 p.m
Head of Customer Care	Varun Kumar		0120-4823321	varunk@dbonline.in	09:00 a.m to 6:00 p.m
Compliance Officer	Sumit Kumar Nathani		0120-4823337	compliance@dbonline.in	09:30 a.m to 6:30 p.m
Managing Director	Shiv Narayan Daga		0120-4823301	sndaga@dbonline.in	11:00 a.m to 05:00 p.m

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI Scores at <https://scores.sebi.gov.in/> or with SMART ODR Portal at <https://smartodr.in/login> and Exchange at

- <https://www.mcxindia.com/Investor-Services>,
- <https://investorhelpline.nseindia.com/NICEPLUS/>
- <https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/ Complaint Ref No. while raising your complaint at SEBI SCORES/Exchangeportal.