



DB (International) Stock Brokers Ltd.

Corporate Office	Plot No 4, Wasme House, Film City Sector 16A, Noida – 201301 Tel (Noida). 0120-4823200/333
Details of Nodal Officer	Mr. Sanjeev Kumar Rawal Tel: 0120-4823302

Details of KMP and Compliance Officer

S. No	Name of the Individual	Designation	Mobile Number	Email ID
1	Mr. Shiv Narayan Daga	Managing Director	9810032303	sndaga@dbonline.in
2	Mr. Sanjeev Rawal	Chief Financial Officer	9811118493	skrawal@dbonline.in
3	Ms. Uttama	Company Secretary	9817891985	Uttama@dbonline.in
4	Mr. Narendra Singh	Compliance Officer	9634240123	compliance@dbonline.in

Escalation Matrix for Investor Grievance

Details of	Contact Person	Address	Contact No.	Email Id	Working hours (Monday to Friday)
Customer Care	Ms. Anchal Saxena	WASME House, Plot No. 4, Film City, Sector 16A, Noida, UP - 201301	0120-4823333	support@dbonline.in	09:00 AM to 6:00 PM
Head of Customer Care	Mr. Varun Kumar		0120-4823321	varunk@dbonline.in	09:00 AM to 6:00 PM
Compliance Officer	Mr. Narendra Singh		0120-4823337	compliance@dbonline.in	09:00 AM to 6:00 PM
Operations Head	Mr. Krishan Kant		0120-4823306	krishankant@dbonline.in	09:00 AM to 6:00 PM

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI Scores at <https://scores.sebi.gov.in/> or with SMART ODR Portal at <https://smartodr.in/login> and Exchange at

<https://www.mcxindia.com/Investor-Services>,

<https://investorhelpline.nseindia.com/NICEPLUS/>

<https://bsecre.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

<https://www.cdslindia.com/eservices/footer/grievances>

Please quote your Service Ticket/ Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.