

## **Investor Complaints & Redressal**

Investor complaints such as non-issuance of DIS booklet, erroneous/fraudulent transfer, erroneous trade, trade without consent or any other type of compliant are registered in the grievance register. The investor may complaint directly to DB (International) Stock Brokers Limited through physical mode at the correspondence address or electronic mode for which there is a dedicated email id investors@dbonline.in.

The grievance email id is communicated to clients through bill cum transaction statement, statement of holding, contract notes etc., or through www.dbonline.in. The grievance id and other relevant details have been mentioned on display board.