

Register on SMART ODR Portal

- **File a New Dispute**
Click on create account to register on the platform.
- **Select Intermediary**
Click on File a New Dispute to begin.
- **Select Intermediary**
Select the intermediary against whom you wish to file a dispute.
- **Select Category**
Select the relevant categories for your dispute.
- **Enter Dispute Details**
Fill details of the dispute and attach relevant files or documents.
- **Track Resolution Progress**
Once your dispute is filed, track progress easily under the Dispute Timelines.

<https://smartodr.in/login>