

**Annexure-III**

<b>Corporate Office</b>	114 New Delhi House, 27 Barakhamba Road, New Delhi -110001 Tel (CP). 011-23353795 / 96 / 97, Tel (Noida). 0120-4823200/333			
<b>Details of Nodal Officer</b>	Mr. Sanjeev Kumar Rawal Tel: 0120-4823302			
<b>Details of KMP and Compliance Officer</b>				
S. No.	Name of the Individual	Designation	Mobile Number	Email Id
1	Mr. Shiv Narayan Daga	Managing Director	9810032303	<a href="mailto:sndaga@dbonline.in">sndaga@dbonline.in</a>
2	Mr. Sanjeev Rawal	Chief Financial Officer	9811118493	<a href="mailto:skrawal@dbonline.in">skrawal@dbonline.in</a>
3	Ms. Prachi Sharma	Company Secretary	8130058929	<a href="mailto:prachi@dbonline.in">prachi@dbonline.in</a>
4	Mr. Narendra Singh	Compliance Officer	9634240123	<a href="mailto:compliance@dbonline.in">compliance@dbonline.in</a>

**CONTACT US**  
**Escalation Matrix for Investor Grievance**

Details of	Contact Person	Address	Contact No.	Email Id	Working hours (Monday to Friday)
Customer Care	Indu Sharma	Wasme House, Plot No. 4, Film City, Sector 16A, Noida, UP- 201301	0120-4823322	<a href="mailto:Indu.sharma@dbonline.in">Indu.sharma@dbonline.in</a>	09:00 a.m to 6:00 p.m
Head of Customer Care	Varun Kumar		0120-4823321	<a href="mailto:varunk@dbonline.in">varunk@dbonline.in</a>	09:00 a.m to 6:00 p.m
Compliance Officer	Narendra Singh		0120-4823337	<a href="mailto:compliance@dbonline.in">compliance@dbonline.in</a>	09:30 a.m to 6:30 p.m
Managing Director	Shiv Narayan Daga		0120-4823301	<a href="mailto:sndaga@dbonline.in">sndaga@dbonline.in</a>	11:00 a.m to 05:00 p.m

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI Scores at <https://scores.sebi.gov.in/> or with SMART ODR Portal at <https://smartodr.in/login> and Exchange at

- <https://www.mcxindia.com/Investor-Services>,
- <https://investorhelpline.nseindia.com/NICEPLUS/>
- <https://bsecrs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>

Please quote your Service Ticket/ Complaint Ref No. while raising your complaint at SEBI SCORES/Exchangeportal.