



DB (International) Stock Brokers Ltd.

- NSE & BSE : CAPITAL MARKET, F&O & CURRENCY SEGMENTS
- MCX ICEX: COMMODITIES
- DEPOSITORY PARTICIPANT: CDSL IPO, MUTUAL FUND & BONDS

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CIN: L67120GJ1992PLC121278

Escalation Matrix

Details of	Contact Person	Address	Contact No.	Email Id	Working Hours
Customer Care	Sakshi Devi	Wasme House, Plot No. 4, Film City, Sector 16A, Noida, UP-201301	0120-4823322	sakshi@dbonline.in	Mon-Fri 9:00 AM to 6:00 PM
Head of Customer Care	Varun Kumar		0120-4823321	varunk@dbonline.in	Mon-Fri 9:00 AM to 6:00 PM
Compliance Officer	Pragya Singh		0120-4823327	investors@dbonline.in	Mon-Fri 9:00 AM to 6:00 PM
Managing Director	Shiv Narayan Daga		0120-4823301	sndaga@dbonline.in	Mon-Fri 11:00 AM to 5:00 PM

In absence of response/ complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.gov.in/scores/Welcome.html>
- CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>
- NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>
- BSE at <https://bseers.bseindia.com/ecomplaint/frmInvestorHome.aspx>
- MCX at <https://www.mcxindia.com/Investor-Services>
- ICEX at <https://www.icexindia.com/ig-arbitration/grievance/redressal-of-investor-grievance>

Please quote your Complaint Ref No. while raising your complaint at SEBI SCORES/ Depository portal/ Exchange Portal.